

**AHMEDABAD MUNICIPAL CORPORATION – MEDICAL EDUCATION TRUST (AMC-MET)**  
**Online Tender for Supply/Providing of Para Medical staff/Administrative staff/Technical & Other staff at AMC MET**  
**AFFILIATED COLLEGES & its attached premises**

**Tender No.87/2021 - 22**  
***Response to Pre-bid Queries***

*This is Response to Pre-bid Queries to the captioned Tender No. 87/2021 - 22 The Response to Pre-bid Queries includes changes/modifications/additions are made by the Authority with regard to the Tender conditions. Other terms and conditions of the Tender shall remain unchanged unless and otherwise provided in this Response to pre-bid queries or Corrigendum 1 to this Tender. This response to pre-bid queries shall constitute part of the Tender document.*

**Issuing Authority:** AHMEDABAD MUNICIPAL CORPORATION – MEDICAL EDUCATION TRUST (AMC-MET)

**Response to queries**

Queries raised in Pre-Bid Meeting and its Clarification Regarding AMC MET's Tender for Providing Of Para Medical staff/Administrative staff/Technical & Other staff at AMC MET AFFILIATED COLLEGES & its attached premises

Tender No. 87/2021 - 22 Dated. 22/09/2021 of at 3.00 Noon

**Query raised by E mail Dtd.20.09.2021 from Prime One work force Agency**

<b>Sr.</b>	<b>Query /Suggestion</b>	<b>Clarification</b>
1	Page 19 ( 4.2 – 4) : Provision of claiming amount more than the contract is to be allowed in case wage revision happen more than the provisioned amount.	It is mentioned in financial bid Page No. 48
2	Page 26 ( b and c) : Agency to be allowed to recover the Penalty from the employees equivalent to the actual levied on agency on disciplinary or Absenteeism cases.	No change in any tender condition
3	Likewise the penalty of Rs 5000 is provisioned on late disbursement of salary , there should be a payment commitment date to be given.	It is already mentioned On Page 26 point C
4	As per point no 2.17 Signing of Agreement -we request to make to the same agreement format for all Medical Colleges and Hospitals, so it will be easier to make the agreement making process smooth & time effective, otherwise delay in agreements delays the payment of starting month.	Format of agreement will be issued by AMC MET to all Institute
5	Bidders Turnover-Annexure 3- Please allow us to submit Turn over certificate in different format also.	Bidder have to submit in prescribed format only

**Query raised by E mail dtd.20.09.2021 from B V G Agency**

Sr. No	Query	Clarification
6	In order to procure BG for the submission of EMD of the same we would require the bank details of the tender inviting authority as a mandate for bank process of providing BG. Requesting you to kindly provide the same	As requested by many agency to providing Bank detail for mention in bank Guarantee. Following are our Bank detail  Bank Name :- Axis Bank Ltd. Bank A/C No.:- 917010062241519 Branch :- Paldi IFSC Code :- UTIB0001064 MICR No.380211018
7	Kindly ask Performance Security of an amount equal to 3% of the yearly contract value which shall be valid for 1 year initially and to be renewed every year before the expiry of the earlier Performance Security and final validity to be kept 45 days beyond the end of contract period.	performance Security be submitted for full tenure
8	We understand that the services envisaged are for health sector. But, during certain natural calamities, as you will agree, that maintaining full strength may not be possible. Like for example, during the current Pandemic situation even the health workers who were infected with COVID-19 were not able to perform their duties, rather were advised not to perform their duties, as there was a high risk of spreading the infection. Thus, in such situations, we request the department to practically analyse the situation mutually with the service provider and plan further course of action. Kindly amend the <b>clause suitably</b> .	The colleges are affiliated to hospital services, which is providing health services so it is not possible.
9	We feel that this clause should be practically suitably amended, as it is not possible to give a replacement of any of the categories, as mentioned in tender, in one hour. Kindly amend this clause suitably.	As request by you change consider and read as under In case Authority or supervisor of Authority observed neglect of duty, undesirable act, act against the interest of Authority, misbehavior and consumption of alcohol while on duty, the Authority shall direct the Service Provider for replacement of such personnel <b>within one day</b> of intimation from Authority. The Service Provider is required to act proactively and replace all such persons with competent persons. Such acts of personnel of the Service Provider shall attract penalties/damages as specified
10	The said clause is not clear. Kindly elaborate.	it is self explanatory.

11	<p>Similar to the obligation on the agency for making payment to their staff salary on or before 7th day (as per clause 4.4 (A) 8, pg. no. 23), there also has to be a fixed period for the department to make payment to the agency, say within 7 days from the date of submission of the invoice to the department.</p> <p>Requesting the department to kindly incorporate timeline for payment to the agency.</p>	<p>Invoice will be paid within 30 days after Certification and audit</p>
12	<p>Requesting you to kindly incorporate the reason for the Encashment Notice issued.</p>	<p>As the case may be, it may decided by Chairman (AMC MET)/Municipal Commissioner, Ahmedabad</p>
13	<p>Penalties are exorbitantly high. Kindly reduce the same.</p>	<p>As per request change consider and read as Penalty for misbehavior/misconduct remain same. Penalty for without id card as per request we reduce from Rs. 500/- to 300/- Per employee per day</p>
14	<p>Since the 'price quote' asked from the bidder is only for percentage of the service charge, shall the department take responsibility of deciding the pay structure of the categories mentioned in the tender and revising the same from time to time ? Kindly clarify.</p> <p>Also, does the column 'C', comply with the Labor Laws/Minimum wages? Please provide the break up in terms of Basic + DA.</p>	<p>It is already mentioned in financial bid, amount of PF, ESI, Bonus rate will be change accordingly Government Rules. No change in basic rate in column 'C' untill It is above minimum wages</p> <p>Yes, Colum 'C', Comply with labor law/minimum wages and it is already mention in Financial Bid</p>
15	<p>Wherever stamp paper required, we request the department to amend the value of the stamp paper to Rs. 100, instead of Rs. 300 as Stamp Paper is not available and printing such a small matter on 3 stamp papers of Rs. 100 is unpractical.</p>	<p>As per Govt.of Gujarat notification dated 05.08.2020 stamp duty rate is revised to Rs.300/-for Agreement. So No Change</p>
16	<p>Price variation clause is now here seen in the tender. Since the contract is for 2 years, minimum wage hike is bound to happen and being a principal employer, it would be the responsibility of your good office to ensure that the minimum wages are paid to the employees along with statutory compliances. Hence we request you to kindly incorporate a suitable price variation clause which will take care of the actual increase in the minimum wages and the same can be reimbursed to the service provider.</p>	<p>We have mention in Financial bid page No. 48</p>

**Query raised by E mail dtd.21.09.2021 from Ultra Modern Agency**

17	<p>in accordance to labor license we seek clarification from you that do we have to submit a labor license whose validity yet to expire or can we submit labor license whose validity has expired as you have requested from during last three years. furthermore if we have to submit labor license which is still active we want you to clarify that if we have submitted an application for renewal of labor license does the application will suffice untill the labor license is created. also in your Annexure -15 you have stated to submit information of labor license for providing housekeeping staff so regarding that we want clarification that if above you have stated that labor license will not be accounted for security or housekeeping staff then why have you requested in Annexure -15.</p>	<p>Change Consider and read as Follow valid labor license of providing Total 600 manpower (Except Housekeeping and Security) in last 3 years (2018-19 2019-20,2020-21).</p> <p>In Annexure - 15 Correction are read as <b><u>In last line</u></b> bidder is required to submit copy of license for providing manpower (Except Housekeeping and Security) staff in Govt. or public/ private sector/trust Hospital/College/ Education Institution <b><u>Heading of Annexure -15</u></b> Valid Labor License for providing Manpower(Except Housekeeping and Security) staff at premises or institute in last three (3) years (2018-19 2019-20, 2020-21).</p>
18	<p>So we kindly request you to put up an option for availing exemption from payment of EMD and tender fees. which will not only benefit many well qualified bidders but will also the efficiency of the tender competition due to more participators.</p>	<p>No change in Tender condition</p>

**Query raised by E mail dtd.21.09.2021 from D.B. Enterprise**

8(2.1 c)	<p>Query: What is the logic behind the criteria that No Proprietorship Firm is Eligible for this work ?</p> <p>Is there any rule or criteria like this in the CVC guideline ?</p> <p>Pls. change the point</p>	<p>Proprietorship provided that experience and turnover criteria will be consider only of the previous year order required in name of Proprietorship firm is allowed so change considered &amp; read as follows.</p> <p>Proprietorship provided that experience and turnover criteria will be consider only of the previous year order in name of Proprietorship firm &amp; the bidder which are constituted as Companies under the Indian Companies Act,1956 or are partnership under the Indian Partnership Act, shall be eligible to apply,</p>
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2(2.1 G)	In this point only single 600 manpower license or total 600 manpower license different department	Multiple licenses (except housekeeping and security) are valid. In to 600 manpower license are required.

**Query raised by E mail dtd. 21.09.2021 from OM Enterprise**

8(2.1 c)	<p>What is the logic behind the criteria that No proprietorship firm is eligible for this Work.</p> <p>Is there any rule or criteria like this in the CVC guideline ?</p> <p>Pls.clarify the same</p>	<p>Proprietorship provided that experience and turnover criteria will be consider only of the previous year order in name of Proprietorship firm &amp; the bidder which are constituted as Companies under the Indian Companies Act,1956 or are partnership under the Indian Partnership Act, shall be eligible to apply,</p>
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**Query raised by M.J.Solanki in pre bid meeting**

	i T I Fitter course is not run by i T I from 2015	request for change Consider And read as I T I fitter Exam Passed /Knowledge of reading & writing having expertise in work will be able to pass Trade Test
	Requested to change the year of registration of Company	It is not acceptable
2.2	<p><b>Which certificate do we have produce in Tender either</b> Certificate for providing 50 manpower Outsourcing staff (except housekeeping and security) for at least two (2) year during the last three (3) years</p> <p>Or</p> <p>Manpower providing more than 150 manpower Outsourcing staff (except housekeeping and security) for at least two (2) year during the last three (3) years</p>	<p><b>Change Consider in Qualification Criteria</b> read as follow</p> <p>(2.2) The Tenderer must have an experience and satisfactory work completion certificate for providing Manpower Outsourcing staff (except housekeeping and security) in Govt. or public/ private sector/trust Hospital/College/ Education Institution having/providing more than <b>150</b> manpower Outsourcing staff (except housekeeping and security) for at least two (2) year during the last three (3) years</p>
	<b>Satisfactory work completion certificate providing from</b>	<b>Yes, Allowed, If same Tender were carried out in different</b>

	different department/premises under same Tender is valid for more than 150 Manpower clause ?	department/premises but Tender no. will be required to mention in each certificate
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**Query raised by vishva Enterprise in pre bid meeting**

1	qualification of Electrician & Tech.Supervisor are different while salary of both are same Rs.16,500/-	Change considered and read as follow salary of electrician read as Rs.15,500/- (Column 'C')
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proposal by Director

1	in case of any loss of property or financial misappropriation of the organization during the duty by the staff which is posted by the agency, the employee shall be immediately relieved from his duty and the compensation of damages shall be recovered from the agency's Bills, dues, security deposit with the sanction of competent authority.	Agency ask permission to recover compensation of damages from employee	Addition in Tender Condition in case of any loss of property or financial misappropriation of the organization during the duty by the staff which is posted by the agency, the employee shall be immediately relieved from his duty and the compensation of damages shall be recovered from the agency's Bills, dues, security deposit with the sanction of competent authority.
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S\D  
Secretary  
Amc Met